

W-20459A-08-0168



0000091428

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Al Amezcua

Phone: [REDACTED] 2 P 12:32 FAX [REDACTED]

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2008 - 73496

Date: 12/1/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Ellie Last: Finch

Account Name: Ellie Finch

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000 Arizona Corporation Commission

City: Christopher Creek

CBR: DOCKETED

State: AZ Zip: 85541

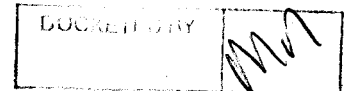
is: 12-1-2008

Utility Company: Utility Systems, LLC

Division: Christopher Creek Haven Water

Contact Name: Jeffery Daniels

Contact Phone: [REDACTED]



Nature of Complaint:

12/1/08 Per Ms. Finch, she wanted to voice her opinion In Favor about the Christopher Creek Water System. She knows how important water is. One of their water tanks is in great need of replacement. She is sure that they will experience water shortages next summer. The underground water line needs to be replace but no monies to do so. She is willing to pay some kind of increase & she knows of a few others too.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/1/08 I advised Ms. Finch that her comments regarding the Utility Systems, LLC Christopher Creek Water Company ("Christopher") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Christopher Creek.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/1/2008

Opinion No. 2008 - 73496
